Software History

NOTE: Each release contains all solutions identified in the earlier version.

The latest software solves the issues below:

Q5521_0.140.46.0 *(Date published: 2011-12-23)*

- Metallic sound can be heard via HDMI connection.
- No HD+ services present anymore after provider driven software upgrade is done.
- The movie stops by itself when you play a rented movie from an online video store.
- TV has clicking sound while watching a connected device via HDMI connection.

Q5521_0.140.44.0 *(Date published: 2011-12-12)*

- Intermittent sound lost and picture lost while watching analog channels.
- Intermittent sound lost or sudden volume change on the DIGITAL AUDIO OUT (S/PDIF) connection.
- Intermittent sound lost through certain set-up box connected via HDMI.
- Unable to play video files via DLNA connection.
- Picture freeze while watching HD channels.

Q5521_0.140.39.0 *(Date published: 2011-07-27)*

- Russian OSD translation error is corrected.
- TV has no picture after start-up.
- TV does not react to remote control after wake-up from standby.
- Video delay (lipsync) observed through SCART and Component (Y Pb Pr) connection.
- Picture interference observed on digital cable (DVB-C) channels. (Only applicable to country, Germany)
- TV goes to standby by itself after 2 hours. (Only applicable to country, Norway)

Q5521_0.140.37.0 *(Date published: 2011-06-06)*

- "Video format not supported" message appears onscreen with HDMI video format 1080i from a certain set-up box.
- Split screen with green horizontal lines appears onscreen with HDMI video format 720p from a certain set-up box.
- No picture or black screen seen on certain digital cable (DVB-C) channels. (Only applicable to country, Finland)
- TV automatically switches back to the primary audio language while watching digital channels. (Only applicable to country, Spain)

Q5521_0.140.36.0 *(Date published: 2011-05-18)*

- Macro-blocks appear on digital (DVB-T) channels with HD contents. (Only applicable to country, Spain)
- Unable to rename device icon due to missing characters when Portuguese is selected as the menu language.
- Teletext is not working on SCART connection.
- When you access the Electronic Programme Guide (EPG), it is always default to the first channel listed in the EPG instead of the current viewed channel.

Q5521_0.140.34.0 *(Date published: 2011-04-12)*

- Intermittent sound lost while watching TV or a connected device via HDMI.

Q5521_0.140.32.0 *(Date published: 2011-03-04)*

- Slow in switching between digital cable (DVB-C) channels.
- Macro-blocks appear on digital (DVB-T) channels.

Q5521_0.140.29.0 *(Date published: 2011-02-17)*

- To enable the TV to accept Com Hem CAM software upgrade via OAD. (Only applicable to country, Sweden)

Q5521_0.140.27.0 *(Date published: 2011-01-11)*

- The TV is intermittently loosing sound on the DIGITAL AUDIO OUT (S/PDIF) connection.
- Not all channels/services can be found during channel installation. (Only applicable to country, Switzerland)
- The TV is intermittently loosing sound when you connect an external device via HDMI.
- Picture is distorted with vertical lines and micro-blocks while watching digital cable (DVB-C) channels. (Only applicable to country, Finland)

Q5521_0.140.25.0 *(Date published: 2010-11-18)*

- TV will not display the subtitles when Danish menu language is selected.
- TV has no picture after it wake-up from standby if the TV was in HDMI source before the TV is switched to standby.
- TV turns on by itself from standby.
- TV has no picture after switching between channels from ZIGGO network.

Q5521_0.140.23.0 *(Date published: 2010-10-28)*

- Unable to view Teletext and/or subtitles are missing on certain channels. (Only applicable to country, Finland)
- TV goes into standby by itself after 2 to 3 hours of operation.
- TV does not display the video in its native format through USB.
- Picture judders while watching digital channels.
- Picture judders during playback via USB.

Q5521_0.140.11.0 *(Date published: 2010-10-14)*

- Blur picture with vertical lines observed.
- Improve picture performance on analog channels.
- The channel display sequence in the EPG does not match with the preset list in the channel grid. (Only applicable to country, Germany)
- Picture flickers after TV starts up.
- TV has no sound while watching digital (DVB-T) channels. (Only applicable to country, Spain)

Q5521_0.75.60.1 *(Date published: 2010-09-16)*

- With this software your TV is ZIGGO certified.

Q5521_0.75.59.0 *(Date published: 2010-08-31)*

- Teletext clock on digital cable (DVB-C) channels is not updated; and an error message "No Teletext available" appears on screen even with the Teletext page displayed. (Only applicable to country, Netherlands)
- Unable to display the Common Interface menu after TV receives a CAM upgrade.
- No Teletext available on digital (DVB-T) channels after TV starts up from standby mode.
- The first digital cable (DVB-C) channel is stored at preset 2 instead of preset 1 after channel search. (Only applicable to country, Germany)
- Video stuttering and video delay (lipsync issue) observed when you perform fast forward, fast rewind, pause, jump to previous/next frame, etc. during MPEG4 and MKV video file payback from the USB memory device.

Q5521_0. 75.13.54 *(Date published: 2010-06-25)*

- TV operation becomes extremely slow after you change the audio language in the Option menu during DVB-C reception.
- When you change between channels with different audio formats on a certain Set-Top Boxes connected via HDMI, you will experience intermittent audio loss.

- The 'Unhide All' option in the Option menu does not unhide channels in the channel grid. (Only applicable to Country, Germany)

Q5521_0. 75.13.43 *(Date published: 2010-06-09)*

- The 'Teletext' option in the TV menu is changed to "Text".
- Random audio & video lost can be observed when you switch between pay channels/services.
- The picture files cannot be open anymore after you have open several picture files in different folders on an external hard drive.
- When you perform fast forward, fast rewind, pause, jump to previous/next frame etc, during MPEG4 video file playback from the USB memory device, the video/audio will stop working.
- The red button on the remote control does not work on MHEG channel. (Only applicable to Country, UK.)
- When you perform a fast forward on the video file stored on the USB memory device then press the OK button to resume the normal playback, the video will restart from the beginning.
- The subtitle is not displayed after you have switched channels or services even when you have initially set the subtitle to ON mode.

Q5521_0. 72.24.0 *(Date published: 2010-05-05)*

- There is slight jerking/juddering of the OSD when you switch between TV or AV channel and VGA input.
- Subtitle is not displayed when you view pay channels/services. (Only applicable to Country, Sweden.)

Q5521_0. 72.20.0 *(Date published: 2010-04-19)*

- Subtitle language selection is not working correctly for certain channels with teletext subtitle.
- The Electronic program guide (EPG) does not display all the scheduling programs.

Q5521_0. 72.16.0 *(Date published: 2010-04-08)*

- No picture or randomly picture lost when you playback the video content from a VHS-VCR through Scart connection.
- The analogue channels are losing sound when you switch the TV off and on rapidly with the power switch.
- HDMI audio lost after you change the video format on the source device.
- Software upgrade via USB does not start automatically.

Q5521_0. 72.6.0 *(Date published: 2010-03-29)*

- No channels found after channel installation.
- Video & audio lost when you switch between scrambled channels.

- TV hang-up during first time/virgin mode installation.
- Garbage characters seen on the E-sticker (logo banner), a feature uses by the dealer on the shop floor.
- Duplicate channels after channel installation, which results in wrong preset/position in the channel list. (Applicable for Germany KBW network.)
- The analogue channels display a noisy picture when you switch the TV off and on rapidly with the power switch.

Q5521_0. 58.8.0 *(Date published: 2010-03-03)*

- Initial production software.