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[www.philips.com/welcome](http://www.philips.com/welcome)



**PHILIPS**



[www.philips.com](http://www.philips.com)



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4222.003.4138.3

**Important**

Read this important information carefully before you use the appliance and save it for future reference.

**Danger**

- Do not immerse the robot or the adapter in water or any other liquid.
- Do not use the robot on wet floors or in places where there is a risk of contact with water or immersion in water.
- Never let the robot operate on or near flammable substances and do not allow it to pick up ashes until they are cold.
- Do not use the robot in humid surroundings like bathrooms.
- Do not pour any liquid into the openings of the robot.

**Warning**

- Check if the voltage indicated on the adapter corresponds to the local mains voltage before you connect the adapter.
- The plug must be removed from the socket-outlet before cleaning or maintaining the appliance.
- Do not use the robot if the adapter or the robot itself is damaged or if the robot is not complete.
- If the adapter is damaged, you must have it replaced by Philips, a service centre authorised by Philips or similarly qualified persons in order to avoid a hazard.
- Only replace the rechargeable battery with one of the original type.
- Never attempt to repair the robot yourself.
- This robot is designed for indoor household use only. Keep all doors leading outside closed.
- Do not use the robot in hazardous areas such as close to fireplaces, showers or swimming pools.
- This robot is better suited for cleaning hard floors. Its performance on soft floors can be somewhat limited.
- This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Care must be taken to ensure that children do not play with the appliance.
- Keep the appliance and its cord out of the reach of children.
- Keep pets away from the robot. Do not let pets sit or stand on the robot.
- Keep loose clothing, hair and body parts away from the brushes of the robot.
- Remove all fragile and light objects from the floor and make sure the robot does not get entangled in the pull cords of blinds or curtains.
- Do not let the robot move over the mains cords of other appliances or other cables as this may cause a hazard.
- Switch off the robot if a dangerous situation occurs or if the robot behaves abnormally or gives off an abnormal smell.
- To prevent damage, do not use the robot if the filter is not present in the dust container or has not been placed properly in the dust container.
- Do not cover the robot or block the ventilation openings when the robot is cleaning. This may cause the robot to overheat.
- Do not store the robot at a temperature above 60°C or below -10°C.
- Do not use the robot in a room with a temperature above 45°C.
- Do not incinerate, disassemble or expose the rechargeable battery to temperatures above 60°C. The rechargeable battery may explode if overheated.

**Caution**

- The robot is fitted with three drop-off sensors in the bottom. These drop-off sensors are used to detect and avoid height differences. In some cases, the drop-off sensors may not detect a staircase or other height difference in time. The circumstances in your home (e.g. the light in the room, the colour or type of your floor) can affect how well or fast the drop-off sensors react. Therefore monitor the robot carefully, especially the first few times you use it and when you operate it near a staircase or another height difference.
- Do not put any tape or stickers over the drop-off sensors and make sure the drop-off sensors are cleaned regularly. If the drop-off sensors are covered or dirty, the robot is unable to detect a staircase or other height difference.
- When you use the robot to vacuum fine sand, lime, cement dust and similar substances, the pores of the filter become clogged.
- Never use scouring pads, abrasive cleaning agents or aggressive liquids such as alcohol, petrol or acetone to clean the appliance.
- Do not touch the rechargeable battery or the adapter with wet hands.
- Only use the adapter and the rechargeable battery supplied to charge the robot.
- Always switch off the robot before you move or store it.

- Remove the rechargeable battery from the robot if you are not going to use it for some time. Store the rechargeable battery in a dry and safe place if you remove it.
- Do not use the robot on high-pile carpets or on rugs with tassels.
- Do not clean the dust container with water or in the dishwasher.
- Noise level: Lc = 73.5 dB(A)

**Electromagnetic fields (EMF)**

This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

**Ordering accessories**

To buy accessories or spare parts, visit [www.shop.philips.com/service](http://www.shop.philips.com/service) or go to your Philips dealer. You can also contact the Philips Consumer Care Centre in your country (see the worldwide guarantee leaflet for contact details).

**Recycling**

Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.

**Guarantee and support**

If you need information or support, please visit [www.philips.com/support](http://www.philips.com/support) or read the separate worldwide guarantee leaflet. Your robot vacuum cleaner has been designed and developed with the greatest possible care. In the unfortunate case that your robot needs repair, the Consumer Care Centre in your country will help you by arranging any necessary repairs in the shortest possible time and with maximum convenience. If there is no Consumer Care Centre in your country, go to your local Philips dealer.

**Troubleshooting**

This chapter summarises the most common problems you could encounter with this appliance. If you are unable to solve the problem with the information below, visit [www.philips.com/support](http://www.philips.com/support) for a list of frequently asked questions or contact the Consumer Care Centre in your country.

Problem	Cause	Solution
The robot does not start cleaning when I press the on/off button on the appliance.	The rechargeable battery is empty.	Charge the rechargeable battery. See the user manual for instructions.
	The small plug is still inserted in the socket on the robot.	The robot does not work on mains power. It only works on its rechargeable battery. Therefore, always disconnected the adapter from the robot and the mains before use.
The warning indicator flashes quickly.	One or both wheels are stuck.	Press the on/off switch to switch off the robot. Remove the fluff, hair, thread or wire that is caught around the wheel suspension.
	One or both side brushes are stuck.	Clean the side brushes (see the user manual for instructions).
	The dust container compartment cover is not present or is not closed properly.	When the dust container compartment cover is not present or is not closed properly, the robot does not work as a safety precaution. Make sure you place the dust compartment cover on the robot properly (see the user manual for instructions).
	The bumper is stuck.	Press the on/off switch to switch off the robot. Lift the robot so that its bumper comes free.
	The robot was lifted while it was cleaning.	Press the on/off switch to switch off the robot. Place the robot on the floor. Then press the on/off switch to make the robot resume cleaning normally.

Problem	Cause	Solution
The robot does not clean properly.	The bristles of one or both side brushes are crooked or bent.	Replace the side brushes. See the user manual for instructions on how to replace the side brushes.
	The filter in the dust container is dirty.	Clean the filter in the dust container with a piece of kitchen paper or with a brush with soft bristles.  If brushing does not help to clean the filter, replace the filter with a new one. We advise you to replace the filter at least once a year.
	The suction opening in the bottom is clogged.	Clean the suction opening (see the user manual for instructions).
	The front wheel is jammed with hair or other dirt.	Clean the front wheel (see the user manual for instructions).
	The robot is cleaning a dark or black surface, which triggers the drop-off sensors. This causes the robot to move in an unusual pattern.	Press the on/off button and then move the robot to a lighter coloured piece of the floor. If the problem continues to occur on lighter coloured floors, please go to <a href="http://www.philips.com/support">www.philips.com/support</a> or contact the Consumer Care Centre in your country.
	The robot is cleaning a floor that reflects sunlight quite strongly. This triggers the drop-off sensors and causes the robot to move in an unusual pattern.	Close the curtains to block sunlight from entering the room.
The battery can no longer be charged or runs empty very fast.	The rechargeable battery has reached the end of its life.	Replace the rechargeable battery (see the user manual for instructions on how to replace the battery). Go to <a href="http://www.philips.com/support">www.philips.com/support</a> or contact the Consumer Care Centre in your country to order a new battery.
FC8820, FC8810, FC8710 only: The battery of the remote control runs empty too fast.	Perhaps you did not insert the correct type of battery.	For the remote control, you need a CR2025 coin-shaped battery. If the problem persists, go to <a href="http://www.philips.com/support">www.philips.com/support</a> or contact the Consumer Care Centre in your country.

## 简体中文

### 注意事项

使用产品之前，请仔细阅读本重要信息，并妥善保管以供日后参考。

#### 危险

- 不要将吸尘器或适配器浸入水或任何其他液体中。
- 切勿在湿地板上或存在接触水或浸入水中的危险地方使用吸尘器。
- 切勿让吸尘器在易燃物质上或其附近运转，也不要让它在灰烬冷却前清扫灰烬。
- 切勿在浴室等潮湿的地方使用吸尘器。
- 切勿将任何液体倒入吸尘器的开口中。

### 警告

- 在将适配器连接电源前，务必检查当地的电压是否与电源适配器所标电压一致。
- 清洁或维护产品之前，必须先从插座拔掉插头。
- 如果适配器或吸尘器本身受损或吸尘器不完整，切勿使用吸尘器。
- 如果适配器损坏，为了避免危险，必须由飞利浦或其授权的服务中心，或类似的专职人员来更换。
- 仅使用原装型号更换充电电池。
- 切勿尝试自行修理吸尘器。
- 本吸尘器仅限于室内使用。将所有通向室外的门保持关闭。
- 切勿在危险区域（例如在火炉、淋浴或泳池附近）使用吸尘器。
- 本吸尘器更适合于清洁硬地板。它在软地板上的性能会受到一定程度的限制。
- 本产品不打算由肢体不健全、感觉或精神上有障碍或缺乏相关经验和知识的人（包括儿童）使用，除非有负责他们安全的人对他们使用本产品进行监督或指导。
- 请务必小心，确保儿童不玩耍本产品。
- 将产品及其线缆放在儿童接触不到的地方。
- 确保宠物远离吸尘器。切勿让宠物坐在或站在吸尘器上。
- 确保宽大的衣服、毛发和身体部位远离吸尘器的毛刷。
- 清除地板上的所有易碎和轻物体，并确保吸尘器不会缠绕百叶窗或窗帘的拉线。
- 切勿让吸尘器在其它产品的电源线或其它线缆上移动，否则可能导致危险发生。
- 如果发生危险情况，或吸尘器行为异常或发出异味，请关闭吸尘器。
- 为防止损坏，如果滤网在集尘桶中不存在或没有正确放置在集尘桶中，切勿使用吸尘器。
- 当吸尘器正在清洁时，切勿覆盖吸尘器或堵塞通风口，否则可能导致吸尘器过热。
- 切勿将吸尘器存放在 60° C 以上或 -10° C 以下的环境中。
- 切勿在 45° C 以上的房间中使用吸尘器。
- 切勿焚烧、拆卸充电电池或将其置于 60° C 度以上的环境中。如果过热，充电电池可能爆炸。

### 警告

- 本吸尘器底部采用了三个跌落传感器。这些跌落传感器用于检测和避开高度差异。在某些情况下，跌落传感器可能无法及时检测到楼梯或其他高度差异。您家中的环境（如房间的光线、地板的颜色或类型）会影响跌落传感器反应的灵敏度或速度。因此，请仔细观察吸尘器，尤其是在前几次使用时，以及当您在楼梯附近或有其他高度差异的地方操作时。
- 切勿在跌落传感器上放置任何胶带或标签，并确保定期清洁跌落传感器。如果跌落传感器被遮盖或变脏，吸尘器可能无法检测到楼梯或其他高度差异。

- 在使用吸尘器吸收细沙、石灰、水泥灰和类似物质时，滤网孔会被堵塞。
- 切勿使用钢丝绒、研磨性清洁剂或腐蚀性液体（例如酒精、汽油或丙酮）来清洁产品。
- 切勿用湿手接触充电电池或适配器。
- 仅使用随附的适配器和充电电池为吸尘器充电。
- 务必在移动或存放前关闭吸尘器。
- 如果打算一段时间内不使用吸尘器，请从吸尘器中取出充电电池。如果您取出充电电池，请将其存放在干燥安全的地方。
- 切勿在长毛绒地毯或带流苏的地毯上使用吸尘器。
- 切勿用水或在洗碗机中清洁集尘桶。
- 噪音级别：Lc = 73.5 dB(A)

#### 电磁场 (EMF)

本飞利浦产品符合所有有关暴露于电磁场的适用标准和法规。

#### 订购附件

要购买附件或配件，请访问 [www.shop.philips.com/service](http://www.shop.philips.com/service) 或联系您的飞利浦经销商。您也可以联系您所在国家/地区的飞利浦客户服务中心（联系详情，请参阅全球保修卡）。

#### 回收

弃置产品时，请不要将其与一般生活垃圾堆放在一起；应将其交给官方指定的回收点。这样做有利于环保。

#### 保修和支持

如果您需要信息或支持，请访问 [www.philips.com/support](http://www.philips.com/support) 或阅读单独的全球保修卡。您的智能自动真空吸尘器经过精心设计和开发。如果吸尘器需要维修，您所在国家/地区的客户服务中心会帮助您在最短时间内安排必要的维修服务，带给您最大的便利性。如果您所在的国家/地区没有飞利浦客户服务中心，请向当地的飞利浦经销商求助。

#### 故障种类和处理方法

本章归纳了使用本产品时最常见的一些问题。如果您无法根据以下信息解决问题，请访问 [www.philips.com/support](http://www.philips.com/support) 查阅常见问题列表，或联系您所在国家/地区的客户服务中心。

问题	原因	解决方法
按产品上的开/关按钮时吸尘器无法开始清洁。	充电电池的电量已耗尽。	为充电电池充电。请参阅用户手册中的说明。
	小插头仍插在吸尘器上的转换插座中。	吸尘器接通电源不工作。它只能通过充电电池工作。因此，使用前请务必将适配器从吸尘器和电源上断开。
警告指示灯快速闪烁。	一个或多个滚轮被卡住。	按开/关按钮关闭吸尘器。清除滚轮悬架周围吸附的绒毛、毛发、线头或线丝。
	一个或两个侧毛刷被卡住。	清洁侧毛刷（请参阅用户手册中的说明）。
	集尘桶盖不存在或没有正确关闭。	当集尘桶盖不存在或没有正确关闭时，为安全起见，吸尘器不会工作。确保您将集尘桶盖正确放置在吸尘器上（请参阅用户手册中的说明）。
	缓冲装置被卡住。	按下开/关按钮以关闭吸尘器。提起吸尘器以释放其缓冲装置。
	清洁时吸尘器被提起。	按下开/关按钮以关闭吸尘器。将吸尘器放在地板上。然后按下开/关按钮以使吸尘器继续正常清洁。
吸尘器无法正确清洁。	一个或两个侧毛刷的刷毛已变形或弯曲。	更换侧毛刷。请参阅用户手册中有关如何更换侧毛刷的说明。
	集尘桶中的滤网变脏。	用厨房用纸或带柔软刷毛的毛刷清洁集尘桶中的滤网。

问题	原因	解决方法
		如果刷洗无助于清洁滤网，请用新滤网更换。我们建议您每年更换一次滤网。
	底部的吸口被堵塞。	清洁吸口（请参阅用户手册中的说明）。
	前轮被毛发或其他污垢卡住。	清洁前轮（请参阅用户手册中的说明）。
	吸尘器在清洁深色或黑色地板时会触发跌落传感器。这将导致吸尘器沿异常的方向图移动。	按开/关按钮，然后将吸尘器移到较浅色地板。如果移到较浅色地板后问题仍然存在，请转到 <a href="http://www.philips.com/support">www.philips.com/support</a> 或联系您所在国家/地区的客户服务中心。
	吸尘器在清洁地板时，后者强烈地反射太阳光，这可能会触发跌落传感器，导致吸尘器沿异常的方向图移动。	关闭窗帘，阻止太阳光射入房间。
电池无法充电或耗电非常快。	充电电池达到了其寿命的终点。	更换充电电池（请参阅用户手册中有关如何更换电池的说明）。请转到 <a href="http://www.philips.com/support">www.philips.com/support</a> 或联系您所在国家/地区的客户服务中心以订购新电池。
仅限 FC8820、FC8810、FC8710：遥控器的电池耗电太快。	可能是您没有插入正确类型的电池。	遥控器必须使用 CR2025 纽扣电池。如果问题仍然存在，请转到 <a href="http://www.philips.com/support">www.philips.com/support</a> 或联系您所在国家/地区的客户服务中心。

# PHILIPS

产品 : 飞利浦自动充电式吸尘器  
型号 : FC8603  
额定电压 : 220V~  
额定频率 : 50Hz  
额定输入电流: 1 A 最大  
生产日期 : 请见产品本体  
产地 : 中国广东深圳

飞利浦(中国)投资有限公司  
上海市天目西路218号1602-1605  
全国顾客服务热线: 4008 800 008

本产品根据国标 GB4706.1-2005,  
GB4706.7-2014, GB4343.1-2009及  
GB17625.1-2012制造

# PHILIPS

产品 : 飞利浦自动充电式吸尘器  
型号 : FC8810  
额定电压 : 220V~  
额定频率 : 50Hz  
额定输入电流: 1 A 最大  
生产日期 : 请见产品本体  
产地 : 中国广东深圳

飞利浦(中国)投资有限公司  
上海市天目西路218号1602-1605  
全国顾客服务热线: 4008 800 008

本产品根据国标 GB4706.1-2005,  
GB4706.7-2014, GB4343.1-2009及  
GB17625.1-2012制造

# PHILIPS

产品 : 飞利浦自动充电式吸尘器  
型号 : FC8700  
额定电压 : 220V~  
额定频率 : 50Hz  
额定输入电流: 1 A 最大  
生产日期 : 请见产品本体  
产地 : 中国广东深圳

飞利浦(中国)投资有限公司  
上海市天目西路218号1602-1605  
全国顾客服务热线: 4008 800 008

本产品根据国标 GB4706.1-2005,  
GB4706.7-2014, GB4343.1-2009及  
GB17625.1-2012制造

# PHILIPS

产品 : 飞利浦自动充电式吸尘器  
型号 : FC8820  
额定电压 : 220V~  
额定频率 : 50Hz  
额定输入电流: 1 A 最大  
生产日期 : 请见产品本体  
产地 : 中国广东深圳

飞利浦(中国)投资有限公司  
上海市天目西路218号1602-1605  
全国顾客服务热线: 4008 800 008

本产品根据国标 GB4706.1-2005,  
GB4706.7-2014, GB4343.1-2009及  
GB17625.1-2012制造

# PHILIPS

产品 : 飞利浦自动充电式吸尘器  
型号 : FC8710  
额定电压 : 220V~  
额定频率 : 50Hz  
额定输入电流: 1 A 最大  
生产日期 : 请见产品本体  
产地 : 中国广东深圳

飞利浦(中国)投资有限公司  
上海市天目西路218号1602-1605  
全国顾客服务热线: 4008 800 008

本产品根据国标 GB4706.1-2005,  
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GB17625.1-2012制造

保留备用

发行日期: 11/09/2015