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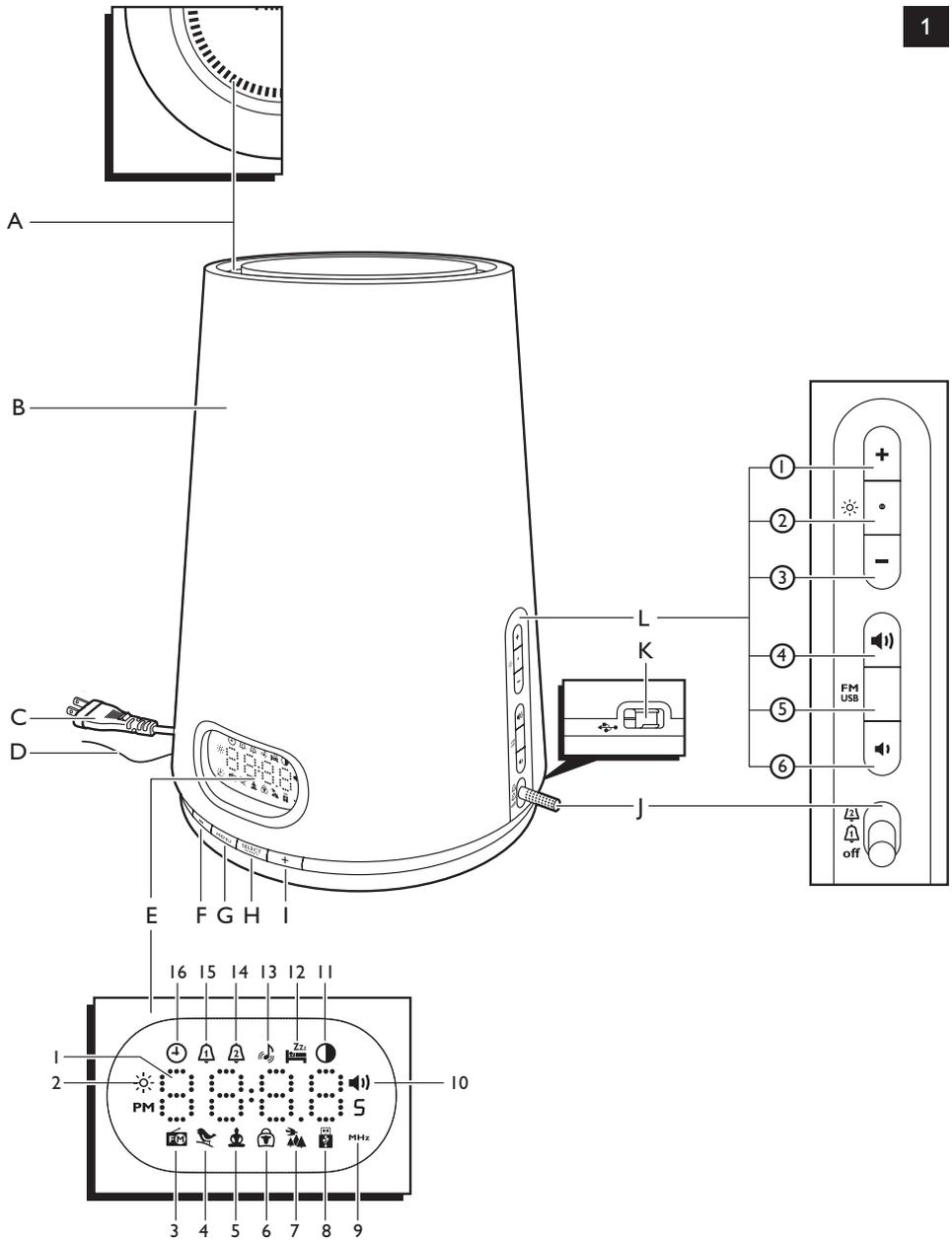
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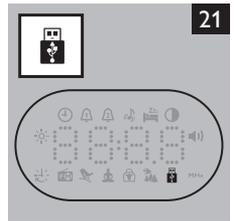
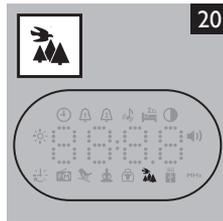
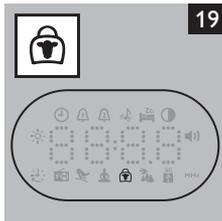
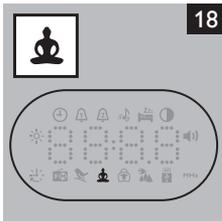
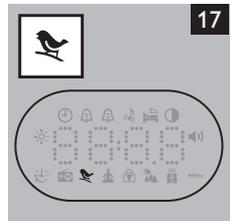
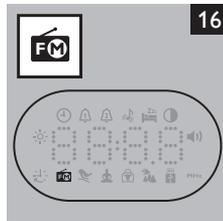
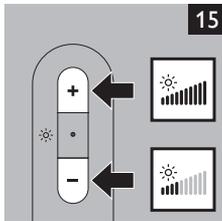
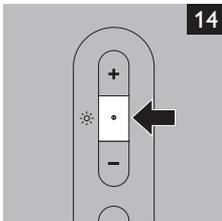
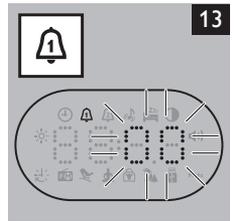
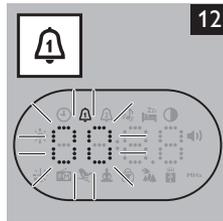
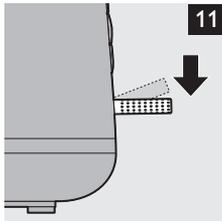
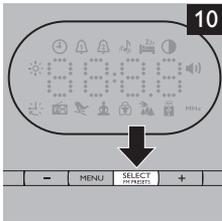
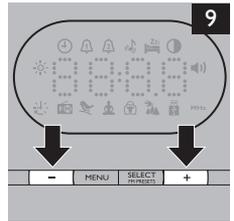
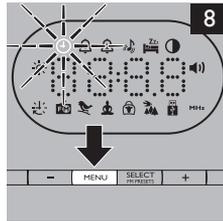
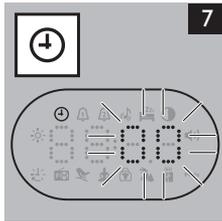
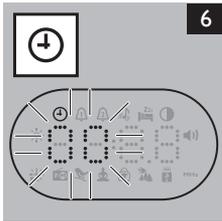
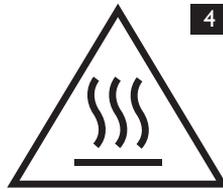
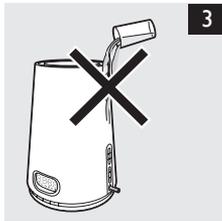
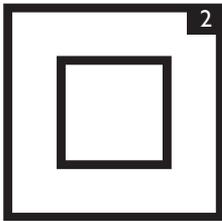
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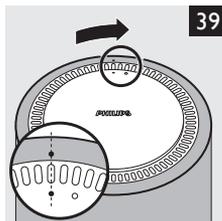
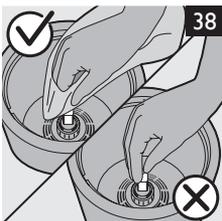
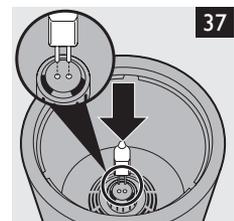
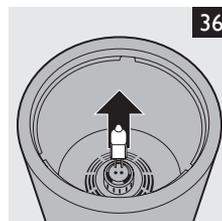
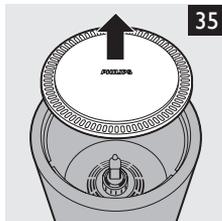
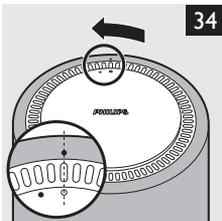
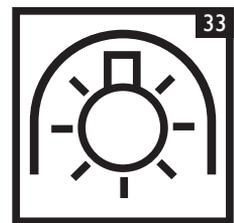
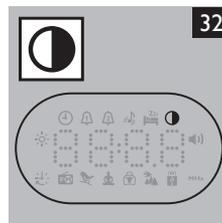
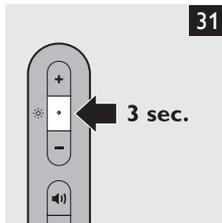
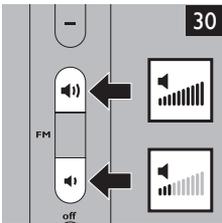
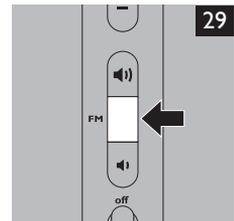
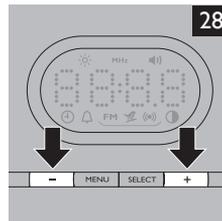
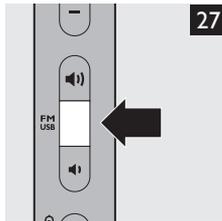
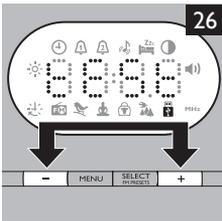
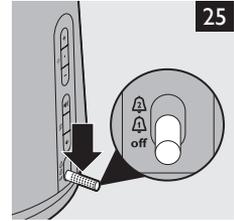
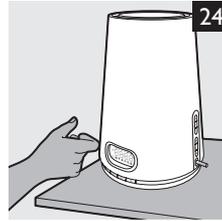
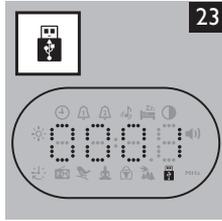
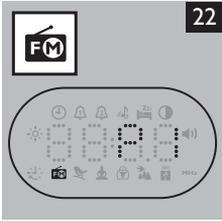
HF3485



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ENGLISH 8

IMPORTANT SAFETY INSTRUCTIONS

- This portable light has a polarized plug (one blade is wider than the other) as a feature to reduce the risk of electric shock. This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Never use with an extension cord unless the plug can be fully inserted. Do not alter the plug.

INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS

Lighted lamp is HOT:

WARNING – To reduce the risk of FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

1. Keep away from combustibles. Unplug to change bulb (lamp). Do not touch bulb (lamp).
2. Do not operate without complete bulb (lamp) enclosure in place or if lens is damaged.
3. Unplug and allow to cool before replacing bulb (lamp).
4. Bulb (lamp) gets HOT quickly! Only contact switch/plug when turning on.
5. Do not touch hot lens, guard, or enclosure.
6. Do not remain in light if skin feels warm.
7. Do not look directly at lighted lamp.
8. Keep lamp away from materials that may burn.
9. Use only with a 12V, 100 watt, GY6.35 Tungsten Halogen or smaller bulb (lamp).
10. Do not touch the bulb (lamp) at any time. Use a soft cloth. Oil from skin may damage bulb (lamp).
11. Do not operate the portable luminaire with a missing or damaged guard, lamp containment barrier, or UV filter.

SAVE THESE INSTRUCTIONS

IMPORTANT

- Read this user manual carefully before you use the appliance and save it for future reference.
- This appliance is double insulated according to Class II (Fig. 2).
- When using an electric appliance, basic precautions should always be followed, including the following:

Danger

- Water and electricity are a dangerous combination. Do not use this appliance in wet surroundings (e.g. in the bathroom or near a shower or swimming pool).
- Do not let water run into the appliance or spill water onto the appliance (Fig. 3).

Warning

- Check if the voltage indicated on the appliance corresponds to the local voltage before you connect the appliance.
- The appliance is suitable for voltages of 110V and 60Hz.

- If the power cord is damaged, do not use the appliance. Visit our website: www.philips.com or call 1-866-832-4361 for assistance.
- Always let the appliance cool down for approx. 15 minutes before you open the top cap to remove the lamp. The lamp and the metal part of the top cover become hot during use and you may burn your fingers when you touch them. (Fig. 4)
- Close supervision is necessary when this appliance is used by, or near children or invalids.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is for indoor use only (Fig. 5).

Caution

- Do not drop the appliance or expose it to heavy shocks.
- Place the appliance on a stable, level and non-slippery surface.
- Do not use the appliance at room temperatures lower than 50°F/10°C or higher than 95°F/35°C.
- Make sure the vents in the top and in the bottom of the appliance remain open during use.
- Never use the appliance if the lamp housing or top cover is damaged, broken or missing.
- To prevent possible damage to the cord, do not wrap the cord around the appliance.
- Consult your doctor before you start using the appliance if you have suffered from or are suffering from serious depression.
- Do not use this appliance as a means to reduce your hours of sleep. The purpose of this appliance is to help you wake up more easily. It does not diminish your need for sleep.
- The appliance has no on/off switch. To disconnect the appliance from the power source, remove the plug from the wall outlet.
- Use this appliance for its intended household use as described in this manual. Do not use attachments not recommended by Philips Electronics North America Corporation.

General

- This appliance allows you to choose the light intensity level you want to wake up to (see section 'Setting the light intensity', chapter 'Using the appliance').
- If you often wake up too early or with a headache, reduce the light level.
- If you share a bedroom with someone else, this person may unintentionally wake up from the light of the appliance, even though this person is further removed from the appliance. This is the result of differences in light sensitivity between people.
- The power consumption of the appliance is lowest if the radio, the USB playback function and the lamp are turned off.

FCC Information

- This device generates and uses radio frequency (RF) energy, and if not installed and used properly, this equipment may cause interference to radio and television reception. These rules are designed to provide reasonable protection against radio and television interference in a residential installation. However, there is no guarantee that interference will not occur in particular installations. If this equipment does cause interference to radio or television reception (which you can determine by unplugging the unit), try to correct the interference by one or more of the following measures: Reorient the receiving antenna (that is, the antenna for the radio or television that is "receiving" the interference). Move the unit away from the equipment that is receiving interference. Plug the unit into a different wall outlet so that the unit and the equipment receiving interference are on different branch circuits. If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio TV Interference Problem". This booklet is available from the U.S. Government Printing Office, Washington, DC 20402. Please

specify stock number 004-000-00345-4 when ordering copies. This equipment has been type-tested and found to comply with the specifications in Subpart J of Part 15 of FCC Rules.

- This appliance meets the requirements of the low voltage directive 2006/95/EC and the EMC directive 2004/108/EC.

Introduction

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

The Philips Wake-up Light helps you wake up more pleasantly. The light intensity of the lamp gradually increases to the set level in the 30 minutes before the set wake-up time. The light gently prepares your body for waking up at the programmed time. To make waking up an even more pleasant experience, you can use natural wake-up sounds, the FM radio or even downloaded sounds or your own music from a USB stick.

The effects of the Wake-up Light

The Philips Wake-up Light gently prepares your body for waking up during the last half hour of sleep. In the early morning hours our eyes are more sensitive to light than when we are awake. During that period the relatively low light levels of a simulated natural sunrise prepare our body for waking up and getting alert. People who use the Wake-up Light wake up more easily, have a better overall mood in the morning and feel more energetic. Because the sensitivity to light differs per person, you can set the light intensity of your Wake-up Light to a level that matches your light sensitivity for an optimal start of the day.

For more information about the Wake-up Light, see www.philips.com.

General description (Fig. 1)

- A** Top cover with vents
- B** Lamp housing
- C** Power cord
- D** Antenna
- E** Display
 - 1** Clock time/alarm time
 - 2** Light intensity symbol
 - 3** Radio symbol
 - 4** 'Bird' sound symbol
 - 5** 'Yoga' sound symbol
 - 6** 'Cowbell' sound symbol
 - 7** 'Forest' sound symbol
 - 8** 'USB stick' symbol
 - 9** Radio frequency symbol
 - 10** Volume level symbol
 - 11** Display brightness symbol
 - 12** Dusk simulation symbol
 - 13** Alarm sound symbol
 - 14** Alarm 2 symbol
 - 15** Alarm 1 symbol
 - 16** Clock time symbol
- F** Menu '-' button
- G** MENU button
- H** SELECT button (also FM presets selection)
- I** Menu '+' button
- J** Control lever with 'alarm off', 'alarm 1' and 'alarm 2' positions
- K** USB socket

- L** Buttons on the side of the appliance
 - 1** Light intensity increase button
 - 2** Lamp on/off button
 - 3** Light intensity decrease button
 - 4** Volume increase button
 - 5** Radio on/off button
 - 6** Volume decrease button

Preparing for use

Before first use

- 1** Place the Wake-up Light 16-20in/40-50cm from your head, for example on a bedside table.
- 2** Put the plug in the wall outlet.
 - The hour indication on the display starts flashing to indicate that you have to set the clock time (Fig. 6).

Setting the clock time

You cannot use the Wake-up Light until you have set the clock time.

- 1** When the hour indication on the display flashes, press the menu + or – button to set the hour.

Note: You can only do this when you are in the set clock menu and when the hour indication flashes. If this is not the case, press the MENU button, use the menu + or – button to select the set clock menu and press the SELECT button to confirm. You are now in the set clock menu.

- 2** Press the SELECT button to confirm.
 - ▶ The minute indication starts flashing (Fig. 7).
 - 3** Press the menu + or – button to set the minutes.
 - 4** Press the SELECT button to confirm.
 - ▶ The appliance leaves the menu and the display shows the set clock time.
- The appliance is now ready for use.

Note: Every time you remove the plug from the wall outlet for more than approximately 15 minutes, you have to set the clock time again. To change the set clock time when the plug is still in the wall outlet, see section 'Menu functions' in chapter 'Using the appliance'.

Using the appliance

Use this appliance for its intended household use as described in this manual.

Menu functions

Below find a description of all functions that can be set in the menu. These functions appear in the menu in the following order:

- Clock time
- Alarm time 1
- Alarm time 2
- Alarm sound
- Dusk simulation
- Display brightness

You can set the menu functions in the following way:

- 1** Press the MENU button to enter the menu (Fig. 8).

Note: If you do not press any button within 30 seconds, the appliance exits the menu and the display shows the clock time again.

- 2 Press the menu - or + button to select a function (Fig. 9).
- 3 Press the SELECT button to enter this function (Fig. 10).
- 4 Press the menu - or + button to change a setting (Fig. 9).
- 5 Press the SELECT button to confirm (Fig. 10).

Setting the alarm

Setting the alarm time

When you set the alarm, you set an alarm time and light intensity and you choose the type of sound you want to wake up to. The alarm is set when the alarm symbol is visible on the display. The light intensity slowly increases to the selected level before the set alarm time. At the set alarm time, the alarm sound slowly increases in 90 seconds to the selected level.

Note: You can set two different alarm times, for example if you want to wake up at a different time on the weekend than on weekdays.

Note: The volume you set for the alarm is also used as the volume for the radio and music on your USB stick. To set the alarm volume, press the volume increase or decrease button. If you do not want to wake up to the lamp or to a sound, select a light intensity or volume level of 0. See sections 'Using the appliance as a bedside lamp' and 'Setting the volume' in this chapter.

- 1 Push the control lever to the middle position if you want to set alarm 1. Push the control lever to the top position if you want to set alarm 2 (Fig. 11).
 - ▶ The hour indication of the alarm time starts flashing (Fig. 12).
 - ▶ To adjust the time, follow steps 2 to 5.

- 2 Press the menu - or + buttons to set the hour (Fig. 9).

Note: You can only do this when the hour indication flashes. If this is not the case, push the control lever down and up again to enter the alarm time function. You can also set the alarm time in the menu (see section 'Menu functions' in this chapter).

- 3 Press the SELECT button to confirm (Fig. 10).
 - ▶ The minute indication of the alarm time starts flashing (Fig. 13).

- 4 Press the menu - or + buttons to set the minutes (Fig. 9).

- 5 Press the SELECT button to confirm or wait for a few seconds (Fig. 10).
 - ▶ The appliance leaves the menu and the display shows the clock time.

The alarm time is now set.

Setting the light intensity

You can set the light intensity you prefer that takes place before the alarm goes off, .

Note: The light intensity you set is used for the alarm function as well as for the lamp function (see section 'Using the appliance as a bedside lamp' below).

- 1 Press the lamp on/off button (Fig. 14).

Note: It takes approx. 1 second for the lamp to go on. This is normal, the lamp needs to heat up.

Note: You can also set the light intensity when the lamp is out, but switching on the lamp makes it easier to determine the preferred light intensity.

- 2 Press the light intensity increase and decrease buttons to select a light intensity (Fig. 15).

You can choose a light intensity between 1 and 20.

If you do not want the lamp to go on gradually before the alarm goes off, set the light intensity to 0.

Tip: When you use the appliance for the first time, set the light intensity to 20. The moment you wake up, check which light intensity level the appliance has reached by briefly pressing the light intensity increase or decrease button. When you do this, the current alarm light intensity level appears on the display. Set the alarm light intensity to this level for the next day.

- 3 To switch off the lamp, press the lamp on/off button again.

Setting the alarm sound

Note: You can adjust the volume level of the alarm sound to your preference (see section 'Setting the volume' in this chapter). If you do not want to wake up to an alarm sound, set the volume level to 0.

- 1 Follow the instructions in section 'Menu functions' and select the alarm sound function.
- 2 Press the SELECT button to confirm.
- 3 Press the menu - or + buttons to select the desired alarm sound.
 - ▶ The display shows the symbol of the selected alarm sound.
- 4 Press the SELECT button to confirm.

You can choose one of the following sounds:

- Radio (see also section 'Using the radio as alarm sound' below) (Fig. 16)
- 'Bird' sound (Fig. 17)
- 'Yoga' sound (Fig. 18)
- 'Cowbell' sound (Fig. 19)
- 'Forest' sound (Fig. 20)
- Downloaded wake-up sounds or your own music from a USB stick (see also section 'Using music on a USB stick as alarm sound' below) (Fig. 21).

Tip: You can download more wake-up sounds at www.philips.com.

Using the radio as alarm sound

- 1 Follow instructions 1-4 in section 'Setting the alarm sound' to select the radio as alarm sound.
 - ▶ The display shows P1, which is preset radio station 1 (Fig. 22).

If you want to select another preset radio station, press the menu - or + button (see section 'Using the radio/playing music from a USB stick'). If you want to change the frequency of the preset radio stations, see section 'Using the radio/playing music from a USB stick' in this chapter)

- 2 Press the SELECT button to confirm.
 - ▶ The selected preset radio station is now set as the alarm sound.

Using music on a USB stick as alarm sound

Note: You can only use music on a USB stick if it is in MP3 or WMA format. You can check this on your computer. The extension of the files should be .mp3 or .wma.

Refer to chapter 'USB specifications' for more USB information.

- 1 Insert the USB stick in the USB socket of the appliance.
- 2 Follow instructions 1-4 in section 'Menu functions' above to select music from a USB stick as alarm sound.
 - ▶ The display shows 0001 to indicate the first song on the USB stick (Fig. 23). To select another song, press the menu - and + buttons.
- 3 Press the SELECT button to confirm.
 - ▶ The selected song is now set as the alarm sound.

Snoozing

- 1 Tap on the surface of the Wake-Up light with your finger (preferably with your knuckle) when you hear the alarm sound (Fig. 24).

The best place to tap on the appliance is somewhere near the bottom or on the lid, to prevent knocking the appliance off your bedside table.

- ▶ The lamp continues to be on at the selected intensity level, but the alarm sound stops. After 9 minutes, the alarm sound is automatically played again.

Note: The 9-minute snooze time is fixed. This time cannot be adjusted.

Switching the alarm function off and on

- 1 To switch off the alarm function when the alarm goes off, push down the control lever to the bottom position (Fig. 25).

Note: The lamp stays on to light your room. You can switch off the lamp by pressing the lamp on/off button.

Note: If you forget to switch off the alarm, the alarm (sound and/or light) automatically switches off after 90 minutes.

- 2 If you want the alarm to go off at one of the set alarm times the next day, set the control lever to alarm 1 or alarm 2 again.

Alarm demonstration

If you want to get a quick demonstration (60 seconds) of the gradually increasing light intensity and sound level, activate the test function of the appliance.

- 1 Simultaneously press and hold the menu - or + buttons until the word TEST appears on the display (Fig. 26).
- 2 Simultaneously press the menu - or + buttons again to stop the demonstration.

Note: The appliance continues to run the alarm demonstration until you press the menu + and - button again. The test automatically stops after 9 hours.

Using the radio/playing music from a USB stick

Switching on the radio

- 1 To switch on the radio, press the radio on/off button (Fig. 27).
- ▶ The radio starts to play.

Note: The radio function has 3 preset stations. To select one of the preset stations, press the SELECT button below the display.

- 2 To select the desired radio frequency, press the menu - or + button (Fig. 28).

Tip: To scan radio frequencies automatically, press and hold the menu - or + button for approx. 2 seconds.

Tip: To make sure you get a good radio signal, fully unwind the antenna and move it around until you have found a position at which reception is best.

- 3 To switch off the radio, press the radio on/off button again.

Changing the preset radio stations

The radio of the Wake-Up light has 3 preset radio stations. If you want to set different radio stations as the preset stations, follow the steps below.

- 1 Press the radio on/off button to switch on the radio (Fig. 29).
- ▶ The display shows P1, which is preset station 1 (Fig. 22).

Note: Press the SELECT button one or more times if you want to select another preset station.

- 2 To scan radio frequencies in order to change the preset station, press the menu - or + button (Fig. 28).
- ▶ The appliance automatically stores the selected radio frequency.

Playing music from a USB stick

Note: You can only use music on a USB stick if it is in MP3 or WMA format. The appliance does not play any other format. You can check this on your computer. The extension of the files should be .mp3 or .wma. For more information, see chapter 'USB specifications'.

- 1 To play music from a USB stick, press the radio on/off button twice (Fig. 29).
- ▶ If there is a USB stick in the USB socket, the appliance automatically starts scanning the number of MP3 or WMA files on the USB stick. This may take a few minutes. Then the number of songs is shown on the display and the appliance starts playing the first song on the USB stick.
 - ▶ If the appliance detects that the files on the USB stick are not in MP3 or WMA format, the display shows 'ERR'.

- 2 To select the desired song file, press the menu - or + button (Fig. 28).

- 3 To stop playing music from the USB stick, press the radio on/off button again.

Note: The songs are ordered based on the date that the music was put on the USB stick. If you want the songs to be played in a specific order, put them in this order on your computer first and then copy them to your USB stick.

Setting the volume

- 1 To set the volume for the radio or music from a USB stick, press the volume increase or decrease button (Fig. 30).

You can choose a volume level between 1 and 20.

Note: The volume level you have selected is automatically set as the volume level for the alarm as well.

Dusk simulation

You can use the dusk simulation when you want the light and/or the sound of the Wake-up Light to stay on and dim gradually during a set period of time (15 minutes to 1.5 hours) before you go to sleep. The lamp and/or sound switch off automatically after the set time.

- 1 Switch on the lamp and/or the radio or music from a USB stick. See sections 'Using the appliance as a bedside lamp' and/or 'Using the radio/playing music from a USB stick' in this chapter.
 - 2 Follow the steps in section 'Menu functions' in this chapter to select the dusk simulation function and to set the dusk simulation time.
- ▶ You can choose a time from 15 to 90 minutes (15, 30, 45, 1:00 or 1:30).

Note: After the set time, no matter whether only the light and/or the radio are on, the dusk simulation switches off both light and sound.

Tip: You can also press the light on/off button for 3 seconds to activate the dusk simulation function (Fig. 31).

Using the appliance as a bedside lamp

You can use the appliance as a bedside lamp.

- 1 To switch on the lamp, press the lamp on/off button (Fig. 14).

Note: It takes approx. 1 second for the lamp to go on. This is normal, the lamp needs to heat up.

- 2** Press the light intensity increase and decrease buttons to select a light intensity (Fig. 15). You can choose a light intensity between 1 and 20.

Note: The light intensity you have selected is automatically set as the light intensity level for the alarm as well.

- 3** To switch off the lamp, press the lamp on/off button again.

Setting the display brightness

- 1** Follow the steps in section 'Menu functions' in this chapter to select the display brightness function and to set the desired display brightness (Fig. 32).
D You can select a display brightness between 1 and 4.

Tip: If you set the display brightness to level 1, the appliance consumes the least power.

Cleaning and maintenance

Never use scouring pads, abrasive cleaning agents or aggressive liquids such as alcohol or acetone to clean the appliance.

Regularly remove dust from the outside of the appliance with a dry cloth.

- 1** Always unplug the appliance before you clean it.
2 Clean the outside of the appliance with a dry cloth.

Do not let water run into the appliance or spill water onto the appliance (Fig. 3).

Replacement

The lamp has to be replaced when it stops burning or when the light output decreases. You must replace the lamp with a Philips Halogen lamp, 100W, 12V, GY6.35. Only this lamp provides the correct light intensity.

Note: This appliance has been designed to be used with self-shielded lamps only (Fig. 33). For more information, see chapter 'Assistance'.

Replacing the lamp

- 1** Unplug the appliance before you replace the lamp.
2 Let the appliance cool down for approx. 15 minutes.
3 Unlock the top cover of the appliance by pressing it and turning it counterclockwise, until the O symbol on the top cover is aligned with the symbol ● on the lamp housing (Fig. 34).
4 Remove the top cover (Fig. 35).
5 Remove the old lamp from the lamp holder (Fig. 36).
6 Insert the pins of the new lamp into the lamp holder (Fig. 37).

Do not touch the lamp with your fingers. Use a cloth or paper towel when you replace the lamp (Fig. 38).

- 7** Place the top cover back onto the appliance.
8 Lock the top cover by turning it clockwise until the ● symbol on the top cover and the ● symbol on the lamp housing are aligned (Fig. 39).

This appliance has no other user-serviceable parts. For assistance, call 1-866-832-4361.

Storage

- If the appliance will not be used for an extended period of time, remove the power cord from the wall outlet and store the appliance in a safe, dry location where it will not be crushed, banged, or subject to damage.
- Do not wrap the power cord around the appliance when storing it.

Disposal

- Dispose of the appliance in accordance with local regulations.
- Your local or national recycling organizations may also have disposal information.
- For assistance go to www.recycle.philips.com or call 1-866-832-4361.

Assistance

For assistance visit our website: www.philips.com/support or call toll free: 1-866-832-4361.

45-Day Money-Back Guarantee

If you are not fully satisfied with your Philips Wake-up Light, send the product back along with the original dated sales receipt and we will refund you the full purchase price. The Wake-up Light must be shipped prepaid by insured mail, insurance prepaid, and have the original sales receipt, indicating purchase price and the date of purchase, enclosed. We cannot be responsible for lost mail. The Wake-up Light must be postmarked no later than 45 days after the date of purchase. Philips reserves the right to verify the purchase price of the Wake-up Light and limit refunds not to exceed suggested retail price. To obtain a Money-Back Guarantee Return Authorization form, call 1-866-832-4361. Please allow 4-6 weeks for delivery of the check.

Full Two-Year Warranty

Philips Electronics North America Corporation (USA) and Philips Electronics Ltd (Canada) warrant each new Philips product, model HF3485 against defects in materials or workmanship for a period of two years from the date of purchase, and agree to repair or replace any defective product without charge. **IMPORTANT:** This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, or the affixing of any attachment not provided with the product. **NO RESPONSIBILITY IS ASSUMED FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

In order to obtain warranty service, simply call toll-free 1-866-832-4361.

In US Manufactured for: Philips Consumer Lifestyle, A Division of Philips Electronics North America Corporation, P.O. Box 10313, Stamford, CT 06904.

In Canada Imported for: Philips Electronics LTD, 281 Hillmount Road, Markham, Ontario L6C 2S3.

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Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit our website: www.philips.com/support or call 1-866-832-4361 for assistance.

Problem	Solution
The appliance does not work at all.	Perhaps the plug is not inserted properly in the wall outlet. Put the plug properly in the wall outlet. Perhaps there is a power failure. Check if the power supply works by connecting another appliance.
The appliance functions properly, but the lamp does not work anymore.	Perhaps the lamp has reached the end of its life. The life depends on the use of the appliance. In case of heavy use, the lamp may not last as long as you expect. If the lamp stops working, go to www.philips.com/support or call 1-866-832-4361 for assistance.
The appliance becomes hot during use.	This is normal, as the appliance is heated up by the light of the lamp and the electronics. Always let the appliance cool down, before you replace the lamp.
The appliance does not respond when I try to set different functions.	Remove the plug from the wall outlet and wait 20 minutes before you reinsert it. When you reinsert the plug, the appliance goes back to the factory settings and you have to set all functions again.
The lamp does not go on when the alarm goes off.	Perhaps you set a light intensity level that is too low. Increase the light intensity level. Perhaps you switched off the alarm function by setting the control lever to the bottom position. To switch on the alarm function, set the control lever to the middle position (alarm 1) or top position (alarm 2), depending on the time at which you want to wake up.
The lamp does not go on right away when I switch it on.	It takes approx. 1 second for the lamp to go on. This is normal, the lamp needs to heat up.
I do not hear the alarm sound when the alarm goes off.	Perhaps you set a sound level that is too low. To set a higher sound level, see chapter 'Using the appliance', section 'Setting the volume'. Perhaps you switched off the alarm by setting the control lever to the bottom position. Switch on the radio after you switch off the alarm to check if the radio works. If it does not work, call 1-866-832-4361 for assistance.
	If you selected a downloaded wake-up sound or music on a USB stick as the alarm sound, it is possible that the sounds or songs do not have the correct format. This appliance only supports .mp3 and .wma files. If the sound or music on the USB stick cannot be played, the appliance automatically sets the bird sound as alarm sound to ensure that you wake up at the set alarm time anyway.
The radio does not work.	Call 1-866-832-4361 for assistance.

Problem	Solution
The radio produces a crackling sound.	Perhaps the broadcast signal is weak. Adjust the frequency (see chapter 'Using the appliance' section 'Using the radio/playing music from a USB stick') and/or change the position of the antenna by moving it around. Make sure you have unwound the antenna completely.
The alarm went off yesterday, but it did not go off today.	Perhaps you switched off the alarm by setting the control lever to the bottom position. Perhaps you set a sound level and/or light intensity level that is too low. Set a higher sound and/or light intensity level. Perhaps there was a power failure that lasted more than approximately 15 minutes. In this case the appliance goes back to factory settings. You need to set all functions again.
I wanted to snooze, but the alarm did not go off again after 9 minutes.	You probably pushed down the control lever to bottom position. This switches off the alarm function altogether. If you want to snooze, you have to tap on the appliance. Perhaps you set the volume level to OFF.
The light wakes me too early.	Perhaps the light intensity level you have set is not appropriate for you. Try a lower light intensity level if you wake up too early. If light intensity 1 is not low enough, move the appliance further away from the bed.
The light wakes me too late.	Perhaps the appliance is positioned at a lower level than your head. Make sure the appliance is located at a height at which the light is not blocked by your bed, comforter/blanket or pillow. Also make sure the appliance is not placed too far away.
The lamp flashes.	Perhaps the appliance is not suitable for the voltage to which it is connected. Make sure that the voltage indicated on the appliance corresponds to the local voltage.
The appliance does not recognize the USB stick.	Perhaps the USB stick is not inserted into the USB socket properly. Make sure you push the USB stick far enough into the USB socket.
An error message appears on the display when I insert the USB stick into the USB socket.	Perhaps the music on the USB stick does not have the right format. Make sure that the song is an MP3 or WMA file. You can check this on your computer. The extension of the files should be .mp3 or .wma. See chapter 'USB specifications' for more information.
I have programmed the appliance to wake me up with music on a USB stick, but instead I hear a bird sound.	Perhaps you have removed the USB stick from the appliance or it is not inserted into the USB socket properly. If the appliance does not detect a USB stick, it automatically sets the bird sound as alarm sound to ensure that you wake up at the set alarm time anyway. To use music on a USB stick as alarm sound, the USB has to be in the USB socket permanently.

USB specifications**Compatible USB devices**

- USB flash memory (USB2.0 or USB1.1)
- USB flash players (USB2.0 or USB1.1)
- Memory cards (requires an additional card reader to work with this audio system)

Supported formats

- USB or memory file format (FAT12, FAT16, FAT32 (sector size: 512 bytes))
- MP3 bit rate (data rate): 32-320 Kbps and variable bit rate
- WMA v9 or earlier
- Directory nesting up to a maximum of 8 levels
- Number of albums/folders: maximum 99
- Number of tracks/titles: maximum 999
- ID3 tag v2.0 or later
- File name in Unicode UTF8 (maximum length: 128 bytes)

Unsupported formats:

- Empty albums: an empty album is an album that does not contain MP3/WMA files and is not shown on the display.
- Unsupported file formats are skipped. For example Word documents (.doc) or MP3 files with extension .dlf are ignored and not played.
- AAC, WAV and PCM audio files
- DRM-protected WMA files (.wav, .m4a, .m4p, .mp4, .aac)
- WMA files in Lossless format

