Troubleshooting

Problem	Possible cause	Solution
Your PC cannot find the Wireless Notebook Adapter or the network driver does not install correctly.	Notebook Adapter not connected.	Make sure the Notebook Adapter is securely connected to the USB connectors of both the adapter and of your PC.
	Notebook Adapter damaged	Check for any hardware problems, such as physical damage to the adapter's connector.
	Notebook Adapter or port defective.	Try to connect the adapter to another PC Card slot or port. If this also fails, test your laptop with another Wireless Notebook Adapter 11a/g that is known to operate correctly.
	Conflicting network adapters.	If there are other network adapters in the laptop, they may be causing conflicts. Remove all other adapters from the laptop and test the wireless adapter separately.
If your wireless adapter cannot communicate with a computer in the network when configured for Infrastructure mode.	Base Station / Access Point is switched off.	Make sure the access point that the station is associated with is powered on.
	Range too long (weak radio signal).	Reposition your Wireless Adapter.
Network speed does not exceed 11 Mbps.	Wrong settings	Make sure the SSID and the network encryption key are the same as those used by the wireless access point.
	Other network components are unsuitable for higher network speeds.	Make sure all network components are suitable for high network speeds.

If it still does not work, try re-installing the Wireless Notebook Adapter 11g from the original Installation CD. Restart your PC.

Warranty – See user manual page 24.

PHILIPS

Need help?

User manual
See the user manual that came with your Wireless Notebook Adapter

Online help: www.philips.com/support

Helpline

België/Belgique/Belgien	070 253 010 (€ 0.17)
Cyprus	800 92256
Danmark	3525 8761
Deutschland	0180 5 007 532 (€ 0.12)
España	902 888 785 (€ 0.15)
France	08 9165 0006 (€ 0.23)
Έλληνας	0 0800 3122 1223
Ireland	01 601 1161
Italia	199 404 042 (€ 0.25)
Luxemburg/Luxembourg	26 84 30 00
Nederland	0900 0400 063 (€ 0.20)
Norge	2270 8250
Österreich	01 546 575 603 (low rate)
Portugal	2 1359 1440
Schweiz/Suisse/Svizzera	02 2310 2116
Suomi	09 2290 1908
Sverige	08 632 0016
UK (United Kingdom)	0906 1010 017 (£ 0.15)

Welcome
Quick Start Guide

1 Install

2 Connect

3 Enjoy

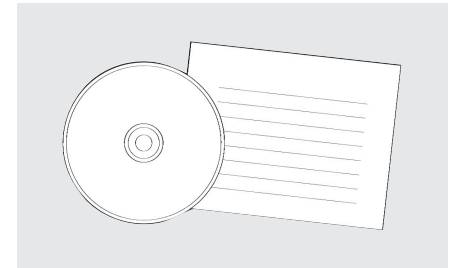WIRELESS NOTEBOOK ADAPTER a/b/g
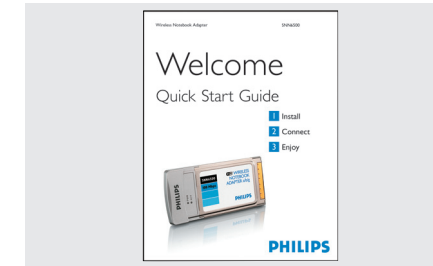
SNN6500
108 Mbps

PHILIPS

What's in the box

Wireless Notebook Adapter 11g
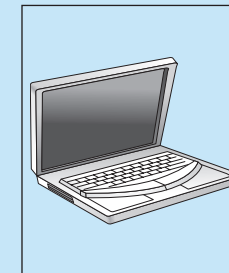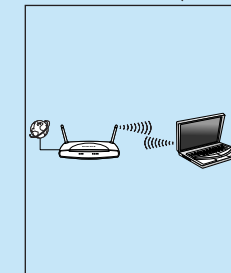True Turbo 108 Mbps

Installation CD

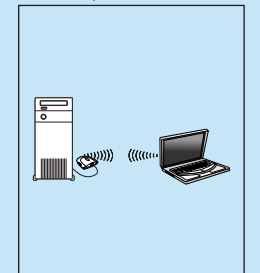Welcome
Quick Start Guide

Quick Start Guide

What else you'll need

Notebook
PCMCIAport
Windows 2000/XP

Wireless
Base station

or

Other
wireless device

1 Install

A

Place the **Installation CD** in the CD-drive

B

Select **Agree**

> If this screen does not appear, start the CD manually
>
> 1 Open **My Computer**
> 2 Open **CD-drive**
> 3 Open **Setup.exe**

C

Click on the **SNN6500** photo

D

Click on **Install software**

E

Choose your situation:

Either:
Infrastructure (a)

Or:
Ad-Hoc (b)

Click   Click

F Follow on-screen instructions

---

2 Connect

A

Start Philips Wireless Network Manager program
Double click on the tray icon

> If the Philips Wireless Network Manager does not start, double-click this icon.

Recycle Bin

11:17

B

View the available wireless networks

1 Select **Site Survey**
2 Click on **Scan**
3 Double click on **your wireless Network Name**

C

When asked:
Input Security settings

1 Select your **Authentication Type**
2 Select your **Key Type** if applicable
3 Select **Use Passphrase** if applicable
4 Enter your encryption **Key**

See the user manual of your base station on how to identify these security settings.

D

Select **Apply Changes**

TIP – For more information on encryption see user manual on page 14.

---

3 Enjoy

Share broadband Internet throughout the home

If your Internet is shared by a Base station, follow these simple steps to connect to the Internet.

A Open **Internet browser**

or

B Open **Internet address**

www.philips.com   Go

1. Enter **Internet address**
   For example: www.philips.com
2. Select **Go**

For best performance, use a Philips Wireless Base station

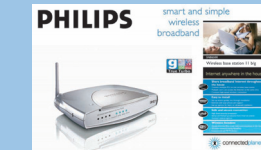## Wireless networks bring flexibility

Enjoy the flexibility of wireless networking. During travel, connect to available networks as described in **2 – Connect.**

Contact the operator to identify security settings if the network is encrypted.

Wireless freedom

Enjoy the freedom of wireless networking. Your computer is now ready for use in multiple rooms of your home.

For best performance, use a Philips Wireless Range Extender

Philips Wireless Base station
SNB6500

Philips Wireless Base station + ADSL
SNA6500

Philips Wireless Digital Links

Philips Wireless Music Receiver
SLA5500

Philips Wireless Multi-Media Receivers

SL300i   SL400i

Philips Wireless Range Extender
SNR6500